



Treasured Customer,

You are receiving this letter because you have purchased one of our In-Person Autobiographical or Biographical Volume packages.

To get started, visit <https://www.lunaportramobile.com>. It is within this web app that you can access our ever-growing question database, pre-made and customizable interviews, and input your preferences for your upcoming recording session.

The app has a lot of features, but, once you sign up, you can ignore nearly everything aside from the Questions and Preferences pages (see the sidebar icon in the top-left of your device).

Start by choosing your **Volume Mode** (Autobiographical or Biographical) from the sidebar.

On the **Questions** page, peruse our databases. You can use the powerful filters and selectors in the **Controls** section to highlight curated collections of questions or pick and choose your own. Then, using the **In-Person Interview** section at the top of the page, print or download your selection of questions before submitting it to us. This way, all of us are prepared on the day of your interview.

On the **Preferences** page, click/tap on **Interview**, then complete all the fields therein before submitting your preferences for our review.

All done!

We hope this was painless, and we look forward to hearing your stories,

Alex J. Eiseman

Founder and Owner, Luna Portra

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